ORA DATA REQUEST ORA-SCG-DR—065-LJL SOCALGAS 2016 GRC – A.14-11-004 SOCALGAS RESPONSE

DATE RECEIVED: FEBRUARY 12, 2015 DATE RESPONDED: MARCH 3, 2015

Exhibit Reference: SCG-23

Subject: Safety, Wellness & Disability, Human Resources

Please provide the following:

1. For Safety, Wellness & Disability, are the new programs an expansion of existing programs? Did SCG conduct any type of cost benefit analysis or study for the addition of these new programs? If so, please provide a copy of the analysis or study.

SoCalGas Response:

The five safety programs proposed by SoCal Gas are listed below:

- 1. Safety Committee Member Training NEW PROGRAM
- 2. New Hire Defensive Driver Training EXPANSION OF EXISTING PROGRAM
- 3. **Defensive Driver Refresher Training** EXPANSION OF EXISTING PROGRAM
- 4. New to Supervision Safety Essentials NEW PROGRAM
- 5. Real Time In-Vehicle Driver Safety Feedback NEW PROGRAM

Three of the aforementioned Safety, Wellness & Disability Services programs are new and two are an expansion of existing programs.

Safety Committee Member Training – SoCalGas explored the use of an external safety consultant for training its safety committees to be even more effective. The costs associated with this option exceeded the costs to develop the material in-house and deliver the training using Company resources. In 2014, SoCalGas developed the "Safety Leader Skill-Up Guide" and associated training materials (videos & reference cards). The Table of Contents from the "Safety Leader Skill-Up Guide" is attached ("ORA-SCG-DR-065-JLJ Q1 a.docx"). Safety Committee training has begun in 2015.

New Hire Defensive Driver Training – SoCalGas currently has a one-day Defensive Driver Training course for new hire employees. The GRC proposal is to fund an expansion of that

training to three days. SoCalGas did not conduct a cost benefit analysis or study for the expansion of the existing program.

Defensive Driver Refresher Training – SoCalGas currently has its field employees complete an annual one-hour classroom Defensive Driver Refresher Training course. The GRC proposal is to expand that training to include a full-day in-vehicle training session. SoCalGas did not conduct a cost benefit analysis or study for the expansion of the existing program.

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Response to Question 1 (Continued)

New to Supervision – Safety Essentials – SoCalGas does not currently have a safety training course for its new supervisors. The GRC proposal is to develop and conduct 3-day training sessions four times a year. SoCalGas did not conduct a cost benefit analysis for the expansion of the existing program. The planned course curriculum is summarized in the attached document ("ORA-SCG-DR-065LJL Q1 b.docx").

Real Time In-Vehicle Driver Safety Feedback – SoCalGas does not currently have an invehicle driver safety feedback system. A telematics system was tested by SoCalGas in 2014. In 2015, SoCalGas plans to test a second telematics system. SCG did not conduct a cost benefit analysis for the new system, but did prepare a summary of the 2014 test results. That summary is presented in the attached document ("ORA-SCG-DR-065LJL Q1 c.docx").

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2. Did SCG or a consultant conduct any type of study to justify LTD increases? If so, please provide a copy of the study. Where is SCG getting the escalation rates?

SoCalGas Response:

The LTD costs for 2016 are projected based on 2013 cost indexed for increases in headcount and labor escalation. No study was conducted by SoCalGas or a consultant. Below are the escalation rates used to calculate the 2016 projected cost.

	Year		
	2014	2015	2016
Escalation Factors			
Labor Escalation	2.7500%	2.7500%	2.5835%
Change in Headcount	2.2206%	4.8818%	3.5621%

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3. For Human Resources Services, how many new staff persons were hired in 2014? What is the need for these new positions? Please provide supporting workpapers.

SoCalGas Response:

There were no new staff persons hired in 2014. See SCG-23-WP pages 20-21.